

CONNECTING YOUR TECH NETWORK



DHL

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EXPERTISE

PARTNERING WITH US

UNDERSTANDING YOUR NEEDS

Working with many of the world's leading consumer electronics brands, contract manufacturers, component producers and distributors, we understand that innovation is key to maintaining your competitive edge in the fast-paced world of technology.

At DHL Express we can support your business by:



01

MAXIMISING YOUR SALES

Our door-to-door timed delivery services enable you to reach your international sales channels with the speed your customers demand.

We have extensive experience in international e-commerce, helping you to increase your conversion rates and basket values.



02

PROTECTING YOUR SHIPMENTS

Our TAPA certification can support your business by:

- Protecting your intellectual property from theft
- Safeguarding your components from counterfeiters
- Providing safe and secure transit of your goods throughout your supply chain
- Ensuring full customs compliance

ON DEMAND DELIVERY

03

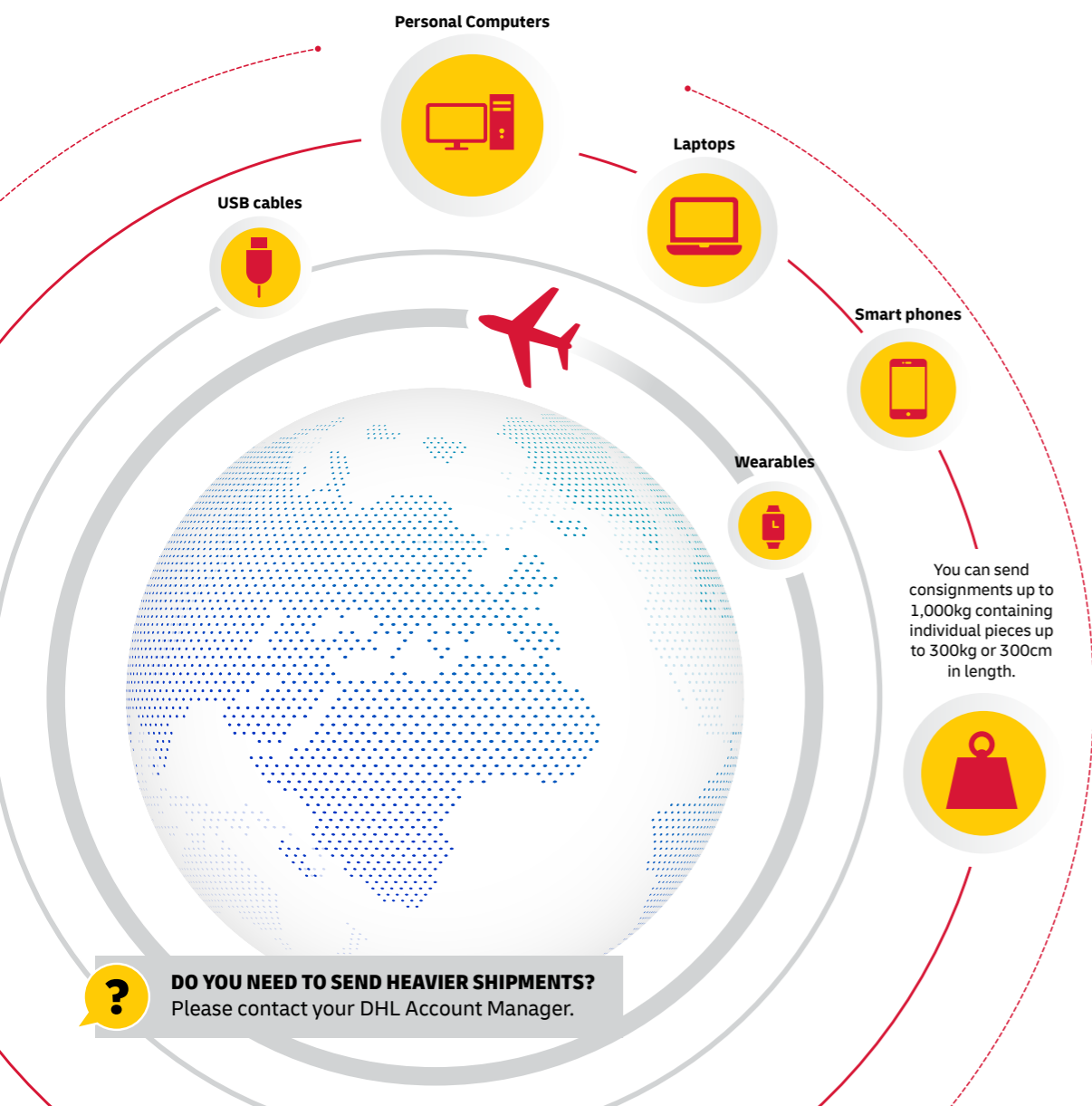
TAILORING YOUR CUSTOMER EXPERIENCE

Our On Demand Delivery service enables your engineers, inventors, procurement teams and consumers to receive goods at their convenience in over 100 international markets.

SHIPPING WITH US

MAINTAIN YOUR COMPETITIVE EDGE

Whether you're a consumer electronics brand, distributor or contract manufacturer, we know that speed is vital in connecting your consumers, designers, engineers or procurement teams to the latest technology.



DO YOU NEED TO SEND HEAVIER SHIPMENTS?
Please contact your DHL Account Manager.

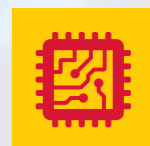
EXPRESS



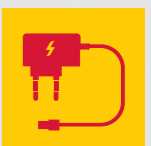
Our Express network can help you to ship:



A range of electronic devices



Electronic components



Spares and accessories

OPTIMISE YOUR INBOUND OPERATIONS

Our import services give you fast and reliable delivery to Belgium and Luxemburg.

BUILD A FAST, SECURE & RESILIENT SUPPLY CHAIN

If you're a Belgian or European contract manufacturer or distributor we know that the majority of your components or finished products will be sourced from Asia. Our market-leading import services combined with our knowledge as a Certified International Specialist can benefit your supply chain in several ways:

- Fast inbound delivery to your production facilities, distribution centres or retail stores
- Supporting just-in-time manufacture, avoiding downtime and optimising your inventory
- A consistently reliable service, reducing disruption and building reliance in your operations.



FAST INBOUND DELIVERIES

Enhance your inbound supply chain operations with a choice of timed international services to suit your needs.



EXPRESS 9:00

Your most time-critical import shipments delivered before 9am on the next possible working day.

- Available from over 120 countries and territories to selected post codes in Belgium and/or Europe.
- 2 delivery attempts as standard.
- Money-back guarantee* in the unlikely event of a late delivery.
- Suitable for individual pieces up to 30kg and multi-piece shipments up to 300kg.

EXPRESS 12:00

Your most time-critical import shipments delivered before 12 noon on the next possible working day.

- Available from over 120 countries and territories to selected post codes in Belgium and/or Europe.
- 2 delivery attempts as standard.
- Money-back guarantee* in the unlikely event of a late delivery.
- Suitable for individual pieces up to 70kg and multi-piece shipments up to 300kg.

EXPRESS WORLDWIDE

Deliver your urgent import shipments anywhere in the world to Belgium before the end of the next possible working day.

- Available from over 200 countries and territories to selected post codes in Belgium and/or Europe.
- 2 delivery attempts as standard.
- Suitable for individual pieces up to 70kg and multi-piece shipments up to 1000kg.



OUR SERVICES IN ACTION

Example:

A Belgian Distributor orders components from supplier based in South East Asia for inbound delivery to three UK distribution centres.



DO YOU WANT TO OPTIMISE YOUR INBOUND OPERATIONS?
Please contact your DHL Account Manager.

ENTERING NEW MARKETS

Our export services enable you to enter new international markets fast.

MAXIMISE YOUR SALES

In a world where product life cycles are becoming shorter, margins are tighter and your customers are demanding the latest innovations, you cannot rely on the domestic market to grow your business. By partnering with DHL Express you can expand your business to over 220 markets around the globe, enabling you to maximise your sales beyond BELUX.



GET YOUR TECH IN THE FAST LANE

Reaching your international customer base, distribution centres or dealer networks couldn't be easier – we have a range of fast and secure delivery services tailored to your needs.

EXPRESS 9:00

Deliver your most time-critical shipments before 9am on the next possible working day. Available to selected post codes in 34 countries and territories.

- 2 delivery attempts as standard.
- Money-back guarantee* in the unlikely event of a late delivery.
- Suitable for individual items up to 30kg and multi-piece shipments up to 300kg.

EXPRESS 10:30

Deliver your most time-critical shipments to the USA before 10.30am on the next possible working day.

- 2 delivery attempts as standard.
- Money-back guarantee* in the unlikely event of a late delivery.
- Suitable for individual items up to 30kg and multi-piece shipments up to 300kg.

EXPRESS 12:00

Deliver time-critical shipments before 12 noon on the next possible working day.

- Available to selected post codes in 75 countries and territories.
- 2 delivery attempts as standard.
- Money-back guarantee* in the unlikely event of a late delivery.
- Suitable for individual pieces up to 70kg and multi-piece shipments up to 1,000kg.

EXPRESS WORLDWIDE

Deliver your urgent shipments anywhere in the world before the end of the next possible working day.

- Available to more than 220 countries and territories.
- 2 delivery attempts as standard.
- Suitable for individual pieces up to 70kg and multi-piece shipments up to 1,000kg.

FOR LESS URGENT TECH

DHL Economy Select DH is the ideal choice for less urgent shipments, with door-to-door delivery throughout Europe within a defined number of business days.



DO YOU WANT TO ENTER NEW MARKETS?
Please contact your DHL Account Manager.

*Additional terms and conditions apply – see mydhl.express.dhl/be for details

EXPORTS

DOWNLOAD OUR SERVICE & RATE GUIDE

Download our [Services & Rate Guide 2021](#) to find out more about our services.



click here



GOING DIRECT

TAILOR



INCREASE YOUR BASKET VALUES AND CONVERSION RATES

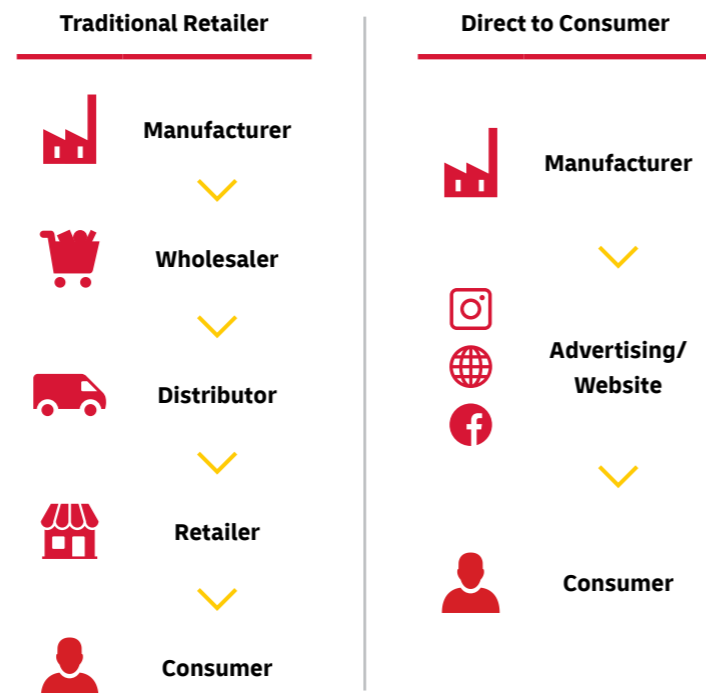
We can support your business by conducting a comprehensive website health check of your e-commerce channels to ensure you enter the most profitable international markets. We'll also help you optimise your site for Express deliveries.



MAXIMISE YOUR PROFITABILITY

The growth of international e-commerce has disrupted the traditional models of reaching your customers. You can leverage our expertise in B2C and B2B e-commerce by optimising your omnichannel approach, selling direct to your customers to protect your margins and profitability.

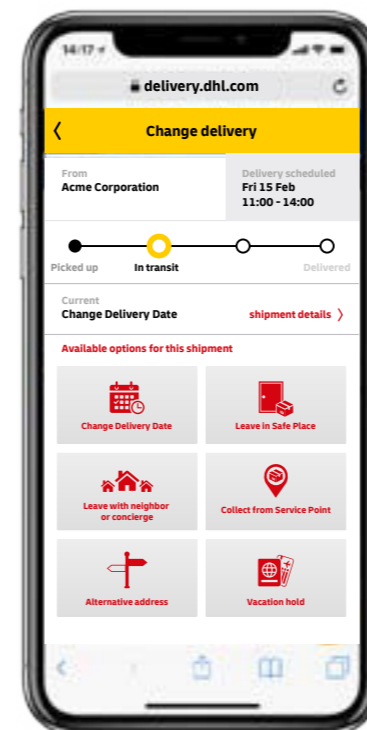
TRADITIONAL RETAILER VS DIRECT TO CONSUMER



TAILOR YOUR DELIVERY EXPERIENCE

Whether your customers are designers, inventors, procurement teams or consumers they all value fast and flexible delivery.

Our On Demand Delivery Service provides six* re-delivery options, enabling your customers to receive their components or finished goods at their convenience.



Scheduled Delivery	Signature release/leave your signature	Collect from Service Point
Leave with neighbour or concierge	Alternative address	Vacation hold

*Options dependent on country.

DO YOU WANT TO OPTIMISE YOUR E-COMMERCE CHANNELS?
Please contact your DHL Account Manager.

REDUCE YOUR INVENTORY HANDLING COSTS

CONSOLIDATE

By consolidating your tech with DHL's Express Break Bulk Service you can reduce your inventory handling costs. DHL will separate your tech shipments before they are delivered to your customers, eliminating the need to store your consignments before they are despatched into your markets.

CONSOLIDATE YOUR TECH

DHL Express Break Bulk is ideal when you need to send many tech shipments to different customers located in the same country or customs union.

THE BENEFITS



Accelerate your customs clearance
Improve customs clearance processing time by switching from many individual customs entries to a single entry.



Reduce your customs fees
Reduce costs of multiple import and export customs clearance fees, as well as duty and tax management fees.



Maintain control
Keep inbound invoices confidential.

DHL EXPRESS BREAK BULK IN ACTION

Example: the Belgian Division of an Asian consumer brand wants to import laptops for the Belgian and/or European market from Japan.

01

Individual shipments details are prepared using one of our shipping apps. All the individual laptops with their waybills are assigned to a single master waybill for the consolidated shipment.

02

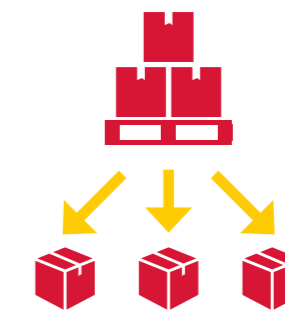
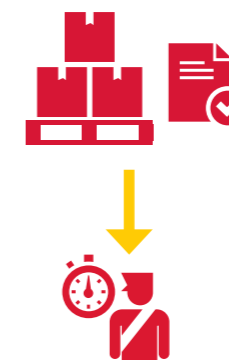
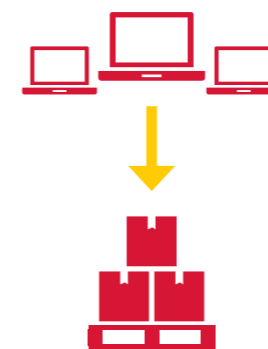
Customs Clearance is processed in the name of the designated Importer of Record located in Belgium.

03

Once the consolidated shipment clears Customs at the destination, the shipment is broken down into individual laptop consignments at the DHL Gateway in Belgium.

04

DHL delivers the individual laptops to Belgian or European consumers to various locations within Belgium and/or Europe.



DO YOU WANT TO CONSOLIDATE YOUR TECH?
Please contact your DHL Account Manager.

AFTER MARKET SERVICES

ENHANCE YOUR AFTER MARKET EXPERIENCE

Do you offer your customers warranties and repairs? If so, you can benefit from DHL's Collect & Return Service. The service offers:



An all-inclusive solution covering booking, one, two or three-leg transportation, monitoring and billing



An easy-to-use service for your call centre agents



Secure and professional handling

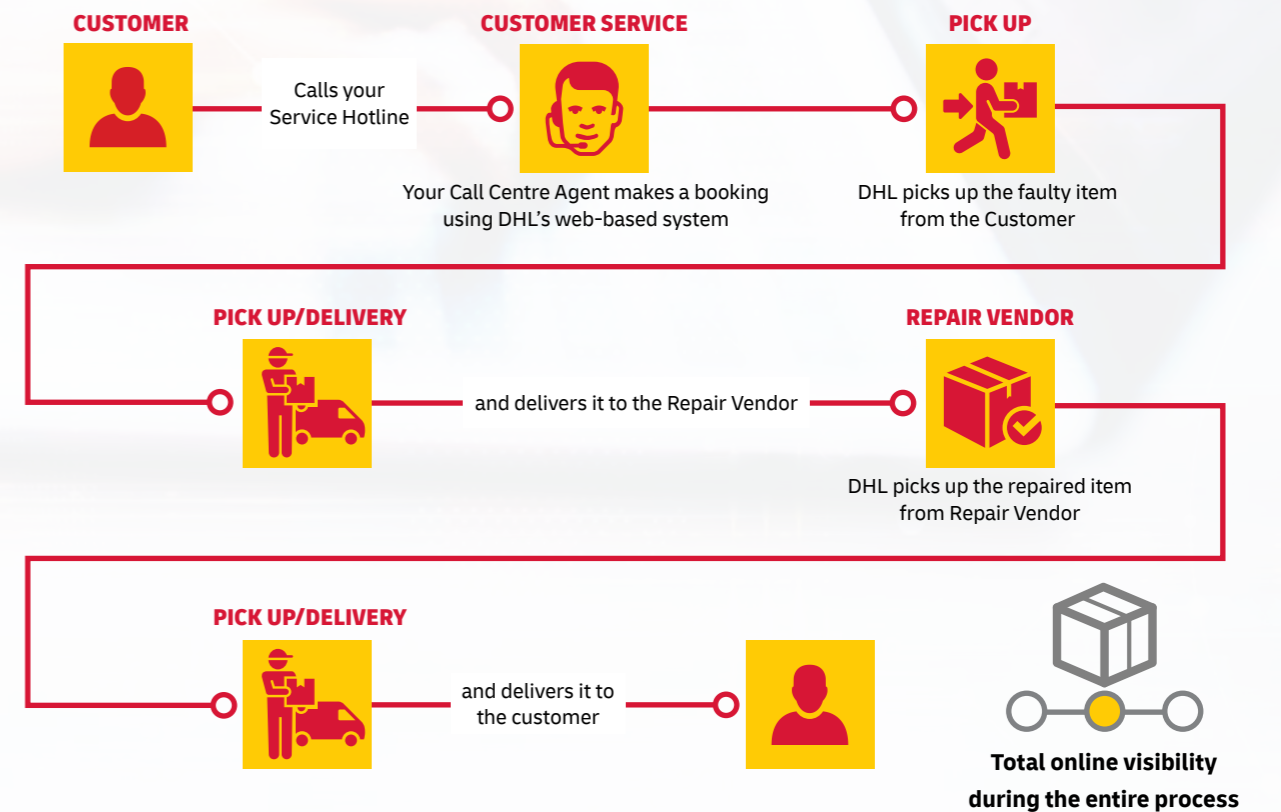


Full visibility with customer tracking reference

REPAIR + RETURN

DHL COLLECT & RETURN

Two leg DHL Collect & Return example: a convenient service for your customers



DO YOU HAVE ANY QUESTIONS?
Please contact your DHL Account Manager.

OFFSETTING YOUR EMISSIONS

A GROWING ENVIRONMENTAL CONCERN

We understand that you and your customers are becoming more environmentally conscious. Our GoGreen programme can:



Support your sustainability strategy



Help you demonstrate your environmental commitment to your customers and shareholders



Make a positive environmental impact by neutralising the CO2 emissions from your shipments

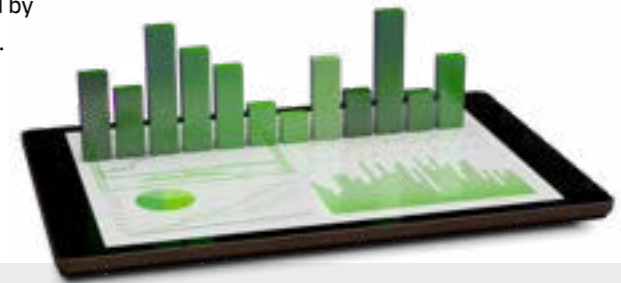


EMISSIONS

OUR GOGREEN SOLUTIONS

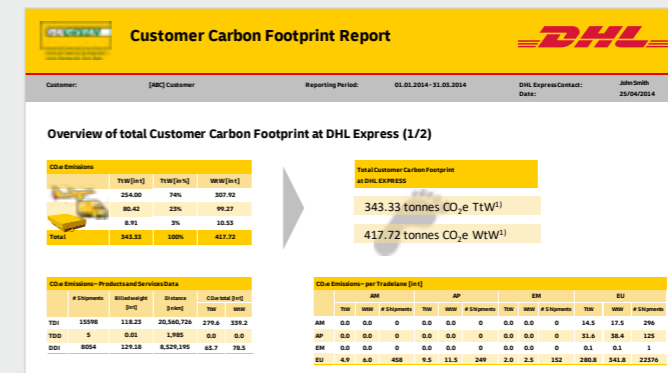
Our GoGreen Climate Neutral service is ideal when you would like to offset the emissions from your outbound and inbound consignments. Selecting the service allows you to:

- Reliably calculate your CO₂e emissions
- Offset the CO₂ emissions from your shipments travelling by air or road
- Neutralise your CO₂ emissions through approved environmental protection programmes
- Show credibility that the entire process is verified by an independent body accredited by the Société Générale de Surveillance (SGS).



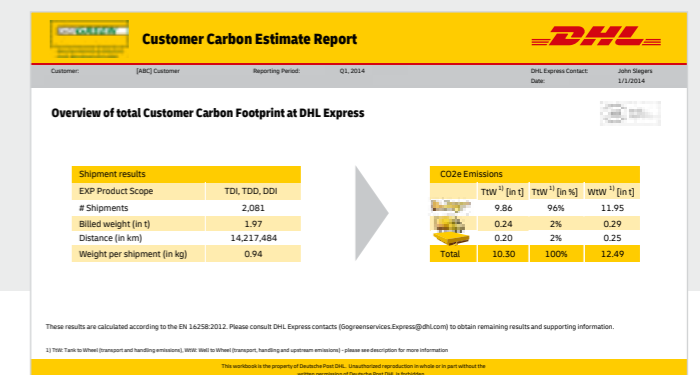
MONITOR & ANALYSE YOUR CARBON FOOTPRINT

GOGREEN CARBON FOOTPRINT REPORT



Tracking and analysing your carbon footprint is an essential part of your sustainability strategy. We can support you with our GoGreen reporting options, giving you the level of detail you need.

GOGREEN CARBON ESTIMATE REPORT





CONTACT US

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Woluwelaan 151
1831 Diegem

For further information, please visit
[dhlexpress.be/](https://www.dhlexpress.be/) or call our Customer
Services team on **02 715 50 50**.