



# 1. Logging In



To log in to the DHL MyBill system, open the link below in your web browser: mybill.dhl.com/login

If you are already enrolled to use MyBill: Enter your email address in the Email Address box and type your password in the Password box and then click Login.

## 2. Set up My Wallet for E-Billing

#### 2.1 How to Set up an bank account in My Wallet

Go to your "My Account" screen and select the "Go to My Wallet" button in the Payment Settings section.

		Payment Settings You can manage the payment options for your accor To enable autopay for your account, please select t	ount. he account number in the list below.
	> Go to	my wallet	
Select the "Add Card" butt	on.		
	My Walle Manage your was Back to My Acco	t allet: Add or Edit your existing payment accounts. Sunt	
	DHL BE V		
	CARD TYPE		CARD NUMBER
	1 Add Card		



You will be redirected to a page where you can enter your preferred method of payment and the requested details.

Name on Card	
Card number	
Expiry date	~
CVV/CVC	
	-

Once you have completed the form, click the "Submit" button to ensure your details are saved for the next time.

If you wish to add another account, select the "add Card" button and repeat the process.

#### 2.2 How to Set up AutoPay on Your Account

In order to set up AutoPay, you must have AutoPay permission rights on the account. To find out whether you have these rights, go to the "My Account" screen and scroll down to the My Accounts overview. Clicking on the Me button will prompt a window to appear which will list the permissions you hold for each account. If "Manage AutoPay" appears in the list, you have the necessary permission to set up AutoPay on your account.

1	Dispute	
1	Manage Autopay	
	No email notification	~

In the My Accounts overview in the "My Account" screen, you will find a list of your accounts. Select the account on which you wish to set up AutoPay by clicking on the actual account number.

My Accounts. You can have one an more company accounts associated with your user profile. You may also nivele other users to your Accounts. To metry your paper delivery preference, please and account number and request via small to online, billigibit.com Adaptad new users							
5 Select for more options	Total records: 2	20 per page $ arsigma$	s First	( Previous	Page 1 of 1	Next -	Last »
ACCOUNT NUMBER () AR ACCOUNT COMPANY NAME MANAGE							
16 16 DHL Employee shipments 1 Manage Me							
7 7 18 DHL Employee shipments 1 Manage Ma							
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Then select the "Make Me AutoPay Admin" button.

	AutoPay This is where you configure AutoPay for the account.
A	utoPay has not been configured for this account.
> Make	e me AutoPay Admin

You will then be redirected to the Wallet screen. Select a Wallet bank account for the account number that you wish to activate for AutoPay. Select "Confirm"

AUTOPAY ACCOUNT	
Select	~
	Confirm

Your account will be updated with the AutoPay setup.\*

\*REMINDER: You must set up AutoPay for each billing account separately in order to ensure all your accounts are billed through this function.

### 3. Additional Details and Contacts

For further details on how to use MyBill, please review the complete online MyBill user guide

If you are experiencing problems logging in to MyBill or if you require assistance with your account settings or user rights, please contact us at <u>efssbruquery@dhl.com</u>.